



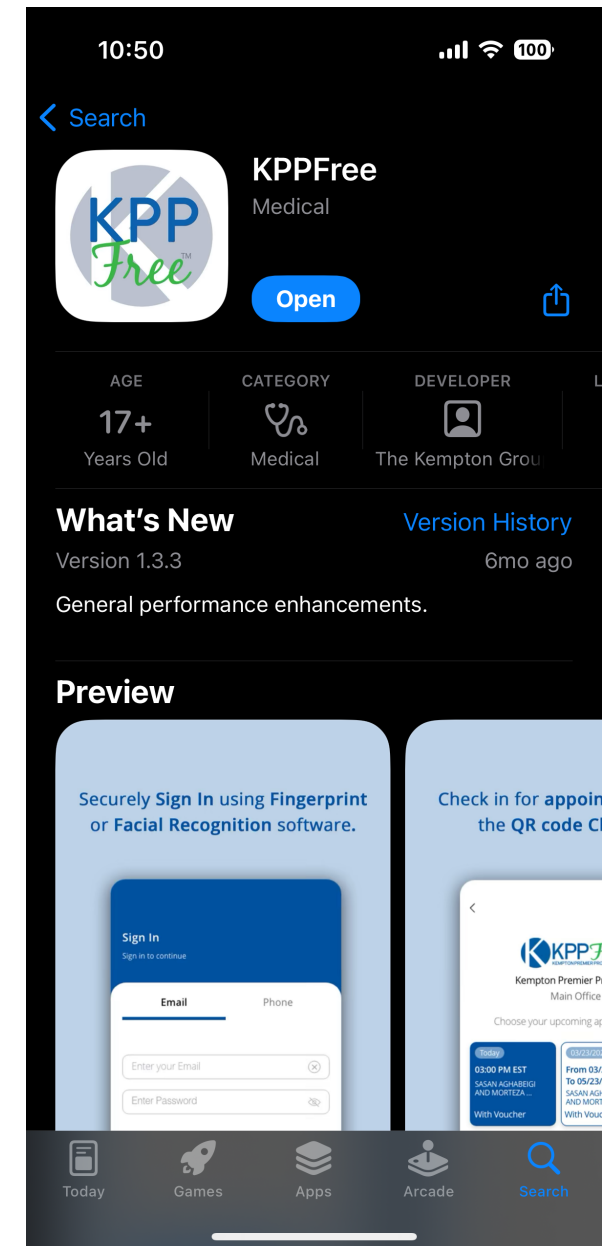
Kempton
Premier Providers

KPPFree Mobile App
How to Register

A step-by-step guide

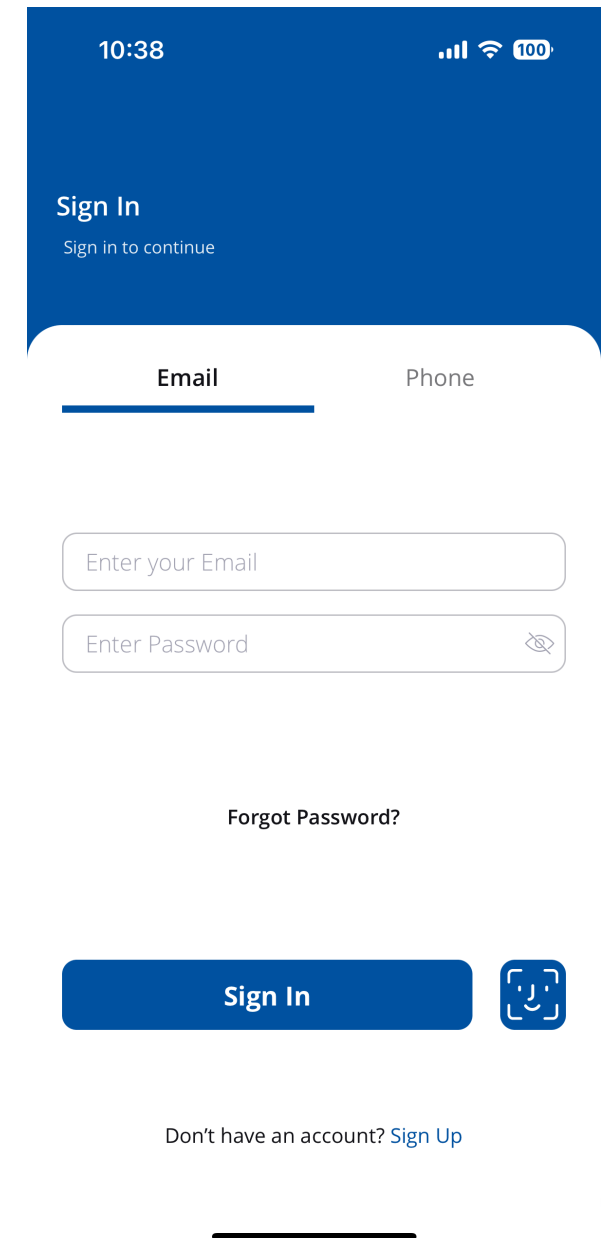
Step 1

- Go to the Apple Store or Google Play Store and search “KPPFree” and download the KPPFree app.
- If you already have the app downloaded, you do not need to do this and can open the app.



Step 2

- Open the app and select “Sign Up” from the bottom of the screen.



A mobile app interface for signing in. The top status bar shows the time 10:38, signal strength, Wi-Fi, and 100% battery. The header is blue with the text "Sign In" and "Sign in to continue". Below the header are two tabs: "Email" (selected with a blue underline) and "Phone". There are two input fields: "Enter your Email" and "Enter Password" (with a toggle icon). Below the password field is a link "Forgot Password?". At the bottom is a blue "Sign In" button and a square icon with a smiley face. At the very bottom is a link "Don't have an account? Sign Up".

10:38

Sign In

Sign in to continue

Email Phone

Enter your Email

Enter Password

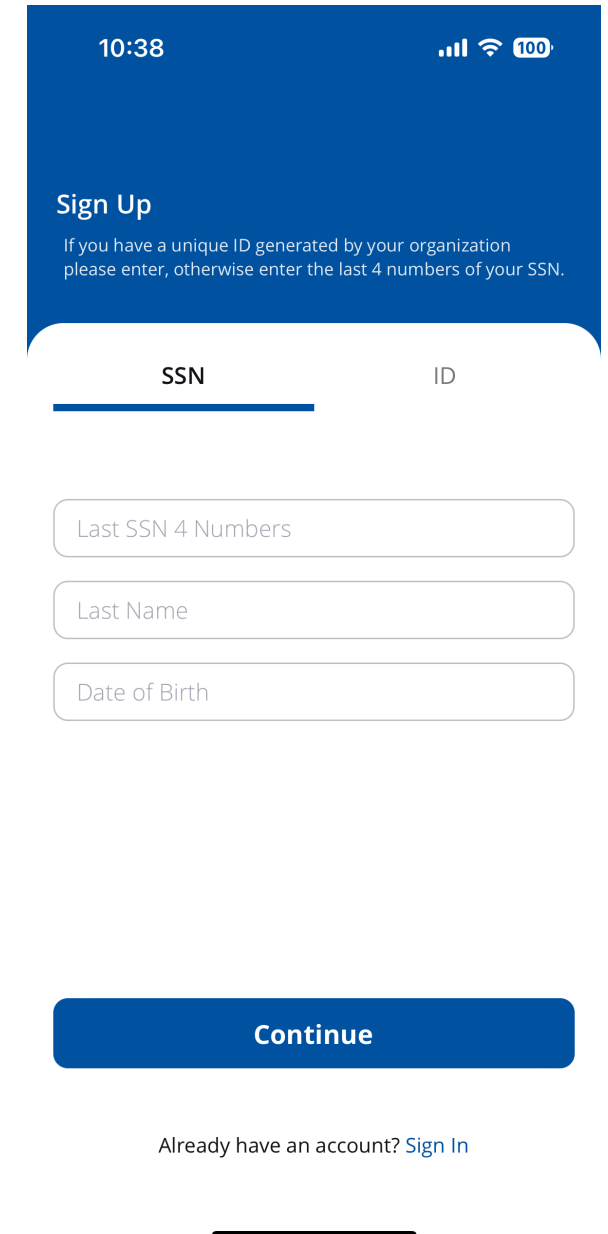
[Forgot Password?](#)

Sign In

[Don't have an account? Sign Up](#)

Step 3

- Next fill out the requested information.
- We recommend you sign up with your Social Security Number (SSN).

A mobile application sign-up screen with a blue header. The header contains the time '10:38' and status icons for cellular signal, Wi-Fi, and battery at 100%. Below the header, the title 'Sign Up' is displayed in white. A subtitle in white text reads: 'If you have a unique ID generated by your organization please enter, otherwise enter the last 4 numbers of your SSN.' Below this, there are two tabs: 'SSN' (selected with a blue underline) and 'ID'. Under the 'SSN' tab, there are three white input fields with rounded corners: 'Last SSN 4 Numbers', 'Last Name', and 'Date of Birth'. At the bottom of the form is a large blue button with the text 'Continue' in white. Below the button, there is a link that says 'Already have an account? Sign In'.

Step 4

- Once you have filled out the required information select "Continue".

A mobile application sign-up screen with a blue header. The header contains the time '10:39' and status icons for cellular signal, Wi-Fi, and battery at 100%. Below the header, the title 'Sign Up' is displayed in white. A subtitle in white text reads: 'If you have a unique ID generated by your organization please enter, otherwise enter the last 4 numbers of your SSN.' Below this, there are two tabs: 'SSN' and 'ID'. The 'SSN' tab is selected, indicated by a blue underline. Under the 'SSN' tab, there are three input fields: the first contains '0000', the second contains 'Doe', and the third contains 'January 10, 1984'. At the bottom of the form is a large blue button with the text 'Continue' in white. Below the button, there is a link that says 'Already have an account? Sign In'.

Step 5

- Read through the Terms and Conditions and select “Accept” to accept the terms and conditions and proceed to the next step.



Step 6

- Fill out the requested information. You can sign up with your email address or phone number.
- Make sure your password meets all the requirements listed on this screen.
- If you have previously signed up for the KPPFree app, you can use the same Email/phone number and password.

10:40

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Sign Up

Create an account using your email / phone number!. Make sure your password is easy memorable.

Email Phone

Enter Your Email Address

Password (min 8 characters)

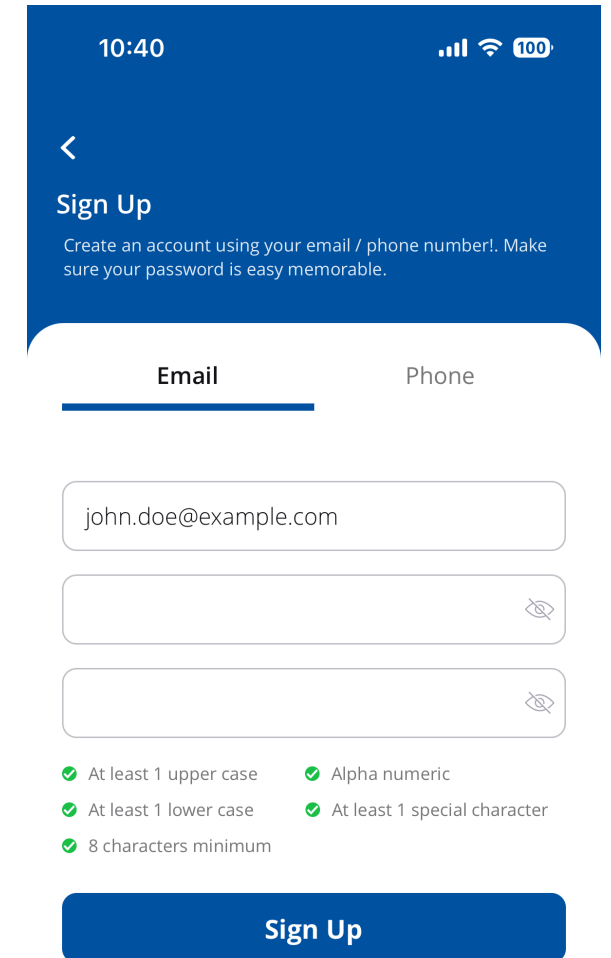
Confirm Password

- At least 1 upper case
- At least 1 lower case
- 8 characters minimum
- Alpha numeric
- At least 1 special character

Sign Up

Step 7

- Once you have filled in the requested information click “Sign Up” at the bottom of the screen.

A mobile application interface for a sign-up screen. The top status bar shows the time 10:40, signal strength, Wi-Fi, and 100% battery. Below the status bar is a blue header with a back arrow and the title "Sign Up". Under the title is a subtitle: "Create an account using your email / phone number!. Make sure your password is easy memorable." Below the header is a white form area with two tabs: "Email" (selected with a blue underline) and "Phone". The "Email" tab contains a text input field with the value "john.doe@example.com". Below the email field are two password input fields, each with a toggle icon (an eye with a slash) on the right. Below the password fields are four green checkmark icons indicating password requirements: "At least 1 upper case", "At least 1 lower case", "8 characters minimum", "Alpha numeric", and "At least 1 special character". At the bottom of the form is a blue button with the text "Sign Up".

10:40

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Sign Up

Create an account using your email / phone number!. Make sure your password is easy memorable.

Email Phone

john.doe@example.com

At least 1 upper case

At least 1 lower case

8 characters minimum

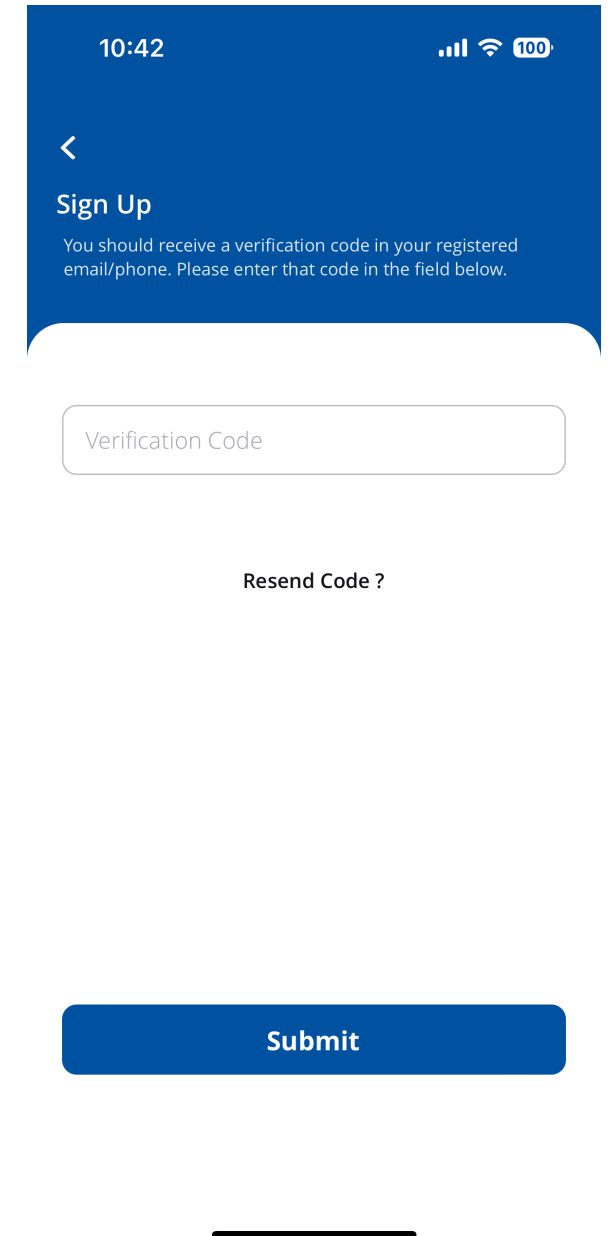
Alpha numeric

At least 1 special character

Sign Up

Step 8

- Next you will receive an email/text message with a six-digit verification code.
- Please enter that code in the box on the screen.



A screenshot of a mobile application interface for a sign-up process. The top status bar shows the time 10:42, signal strength, Wi-Fi, and 100% battery. The app's header is blue with a white back arrow and the text 'Sign Up'. Below the header, a message states: 'You should receive a verification code in your registered email/phone. Please enter that code in the field below.' A white text input field with a light blue border is labeled 'Verification Code'. Below the input field is a link that says 'Resend Code ?'. At the bottom is a blue button with the text 'Submit' in white. A black horizontal line at the very bottom represents the home indicator bar.

10:42

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Sign Up

You should receive a verification code in your registered email/phone. Please enter that code in the field below.

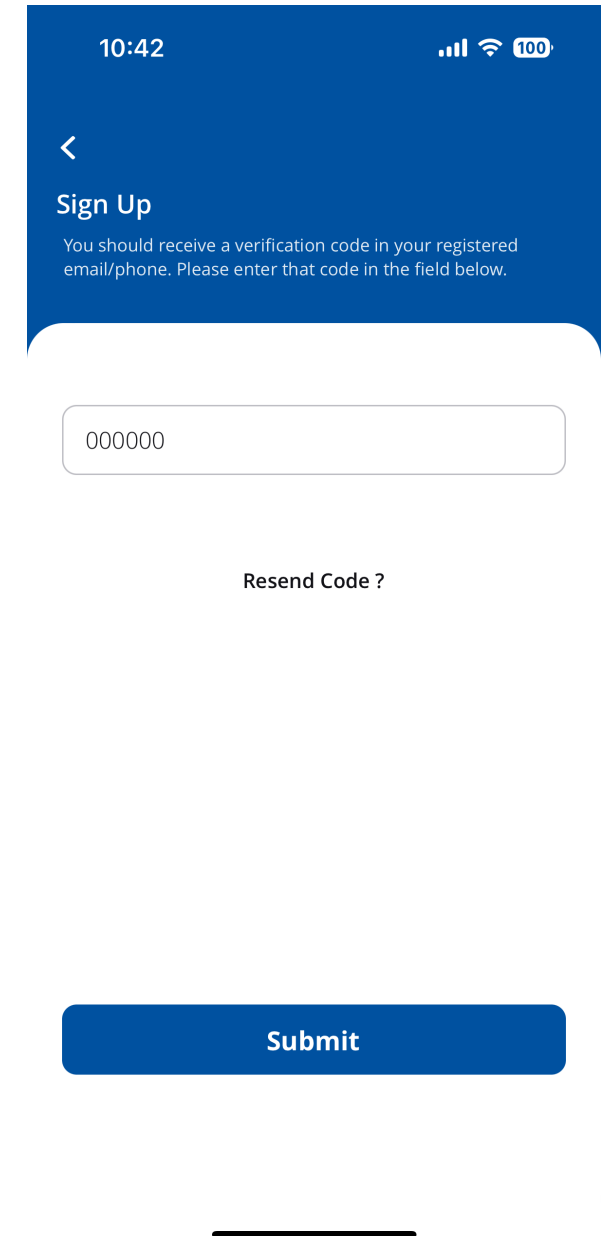
Verification Code

Resend Code ?

Submit

Step 9

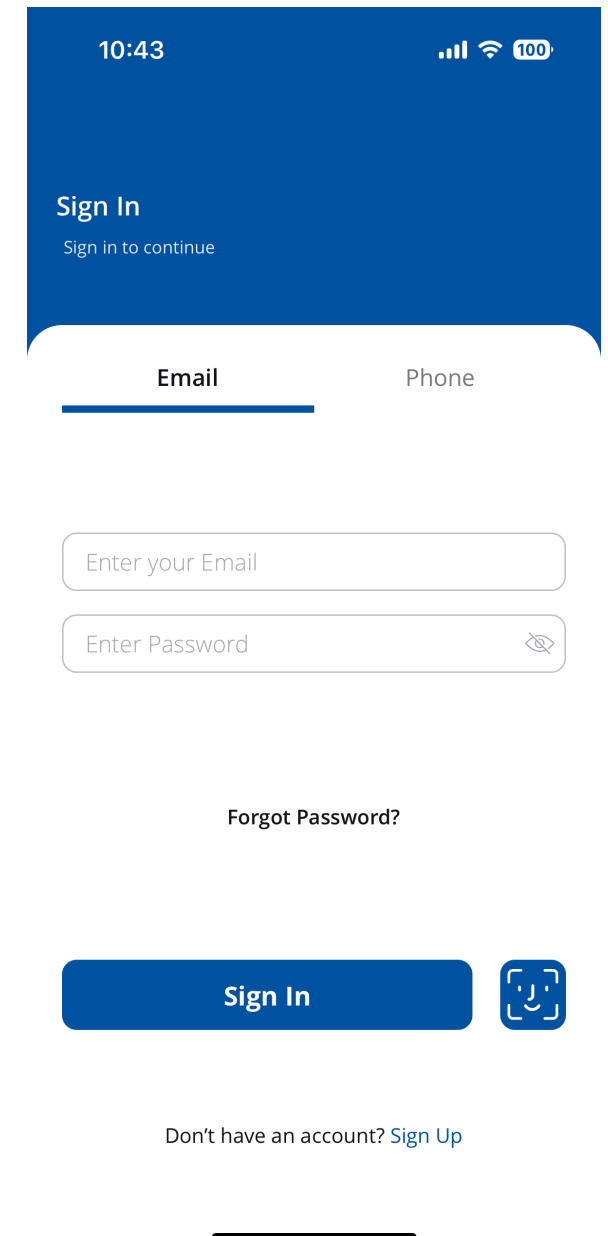
- Click “Submit” once you have entered the verification code.
- If you do not see the code, be sure to check your spam/junk folders.
- If you still do not see the code, select “Resend Code” in the middle of the page.



The image shows a mobile application interface for a "Sign Up" step. At the top, the status bar displays the time 10:42, signal strength, Wi-Fi, and 100% battery. Below the status bar is a blue header with a back arrow icon and the text "Sign Up". Underneath the header, a message states: "You should receive a verification code in your registered email/phone. Please enter that code in the field below." A white input field with rounded corners contains the placeholder text "000000". Below the input field, the text "Resend Code ?" is centered. At the bottom of the screen, there is a blue button with the text "Submit". A black horizontal line is visible at the very bottom of the screen, likely representing the home indicator bar on an iPhone.

Step 10

- Once you have been successfully verified you will be returned to the sign in screen.
- Enter your email/phone number and password and then select "Sign In"



A mobile application sign-in screen with a blue header. The status bar at the top shows the time 10:43, signal strength, Wi-Fi, and 100% battery. The header contains the text "Sign In" and "Sign in to continue". Below the header are two tabs: "Email" (selected with a blue underline) and "Phone". There are two input fields: "Enter your Email" and "Enter Password" (with a toggle icon). Below the password field is a link "Forgot Password?". At the bottom is a blue "Sign In" button and a square icon with a smiley face. At the very bottom is a link "Don't have an account? Sign Up".

10:43

Sign In

Sign in to continue

Email Phone

Enter your Email

Enter Password

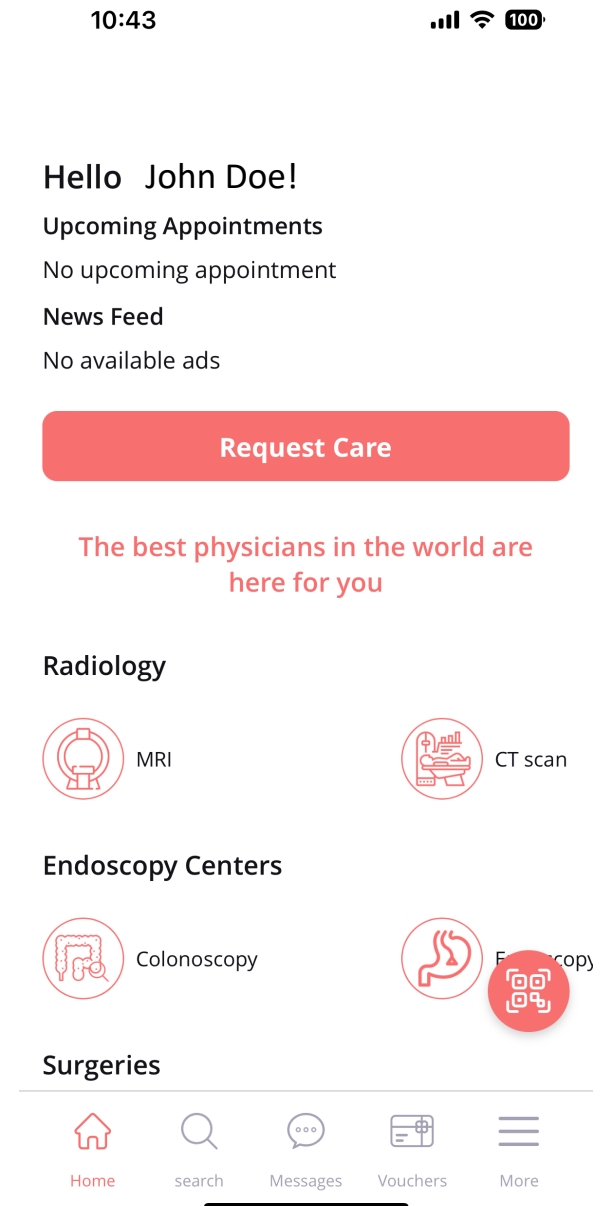
Forgot Password?

Sign In

Don't have an account? [Sign Up](#)

Step 11

- Once signed in you will be able to use the KPPFree App!



CONGRATULATIONS!

- You should now be registered in the KPPFree Mobile App!
- If you have any technical issues during any of the steps, please contact your Kempton Care Advocates by calling the number on your ID Card.